

Terms and conditions of Pixel Fix Pro

Pixel Fix Pro, EIK: 180623462, with headquarters and management address: 6162 Gabarevo, Todor Chernaev 19, represented by Diana Toteva Boneva, manager and photographer

Congratulations on choosing to present your products and business professionally by making a distinctive look of your products! For maximum clarity and smoothness of the workflow are the following rules of operation to protect both your rights and interests as customers as well as those of Pixel Fix Pro. By accepting these terms of work both parties agree to fulfill their obligations between themselves.

Working with Pixel Fix Pro you get:

1. Creative and functional offers customized specifically for you, as a business, and suitable specifically for your products, according to the target groups and needs of using the photos.
The Pixel Fix Pro photographer starts working on your project only after written approval of previously given proposals
2. The exact number of photos that are pre-specified with you, as a customer, and in the pre-agreed sizes according to your needs.
3. All photos in the finished form are provided in JPG format, except in cases where You as a customer, want different formats and this is specified further.
4. Work on your project and photos begins and ends on the agreed dates that Pixel Fix Pro and the particular photographer have committed to.
Exceptions are allowed only in emergencies such as illness, natural disasters, cataclysms, and lack of electrical energy.
5. Pixel Fix Pro and the specific photographer undertake to comply fully with privacy about your business, products, and personal data.
6. Pixel Fix Pro and the particular photographer undertake to protect your intellectual property, ideas, and trade secrets and not disclose confidential information.
7. Any test photos that are required, are paid according to the specified prices for the relevant Pixel Fix Pro service.

8. Pixel Fix Pro returns to its customers all products and supplies that are provided for shooting, after the completion of the session at the address specified by the client. The return of products, props, and accessories (if there is any) is carried out by a courier company.

When taking pictures, it is possible to damage the appearance and integrity of the products, especially when shooting textures and creative shots.

Your Responsibilities and Obligations as a Pixel Fix Pro Customer:

1. To provide the necessary products and props (if any) in advance of the deadline and before the shooting start date of your project.

2. To return an answer to an inquiry sent by the photographer within 24 hours (working days Mon-Fri), when it is for questions, clarifications, and agreement and opinions regarding the products and/or the project, especially when the work on them has started and the deadline for the execution of the order is running.

Otherwise, Pixel Fix Pro shall not be liable for any delay or failure to perform on time.

3. To make the payments for the ordered photos and/or projects promptly and precisely within the specified terms and to the bank accounts specified in the invoices.

4. In cases where you, as a client, want an unrealistic project, unworkable, with an unprofessional or unsatisfactory result at the discretion of the photographer, the photographer reserves the right to refuse further work on the project.

In case of failure of one or more of the above points, Pixel Fix Pro and the particular photographer reserves the right to terminate work on your project or it to be postponed for another period of time without Pixel Fix Pro owing a refund of the prepaid amount and/or compensation to the customer.

When building a creative concept for your product, you buy the final image of your product with the creative scene, but Pixel Fix Pro and the specific photographer reserve the right to create similar looks and compositions for other products in the future.

Prices and packages

Every customer gets to know Pixel Fix Pro prices and packages in advance. Payment is made by bank transfer, at the date specified in the invoice as follows:

1. 50% of the amount of the selected service is paid after approval of the offer and before beginning the actual shooting.
2. The payment of the remaining 50% of the amount is made after the completion of the process after shooting and at the beginning of the post-production of the images.

After approval of the concept or test photos by the client and the start of work on the final project, the client has no right to refuse it. In case of customer withdraws from an already approved project while working on it, the 50% paid value of the service is not refundable.

When working with packages, the payment of the entire package is made before starting the shooting.

If the customer uses the option of test on the packages then, the customer pays the corresponding value of the service for one month, with payment made before the start of the photo session.

During the work process, you can and will receive working versions of your photos for reference, but they will be with a watermark until the finalization of the full project and the payment.

I declare that I have read and accept the terms and conditions of work with Pixel Fix Pro.

Date:

Customer names:

Sign:

Pixel Fix Pro:



Sign:

